



Attorney's Docket No. 2950P049

Patent

#31a  
KWS  
513-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Yan Zhao

Application No.: 09/752,896

Filed: December 26, 2000

For: A METHOD AND AN  
APPARATUS FOR PROVIDING  
PERSONALIZED SERVICE

Examiner: Nguyen, Cindy

Art Group: 2171

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MAY 12 2003

Technology Center 2100

Commissioner for Patents  
Washington, DC 20231-9998

AMENDMENT AND RESPONSE TO THE OFFICE ACTION

Sir:

In response to the Office Action mailed February 6, 2003, Applicant respectfully requests the Examiner to enter this amendment and to consider the remarks that follow.

FIRST CLASS CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231

on May 5, 2003

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